



Mariner's Boathouse and Beach Resort Service Animal Policy

MBH is covered under the ADA Title III, as a "Place of lodging". The resort must provide reasonable accommodations for ADA service animals only. The ADA recognizes dogs and miniature horses, and specifically excludes emotional-support/comfort animals. The resort will keep a list of kennels at the front desk and tell such occupants that they must kennel their animals.

There are only two allowable questions to ask: "Is this a service animal that is required because of a disability?" And if the answer is yes, "What work or task has the animal been trained to perform?" You may not ask for "proof", a license or certificate, or what the person's disability is.

Note that tasks or work under the ADA service-animal definition does not include companionship, comfort, well-being, or emotional support.

Service animals must be under the control of the owner at all time. They cannot be left in the unit alone and unattended.

They must be permitted to accompany the individual with a disability to all areas of the resort.

If the animal is unruly or isn't housebroken, or poses a direct threat to the health or safety of others, we may ask the animal's owner to remove it from the premises. The unit-owner or guest must be allowed to return.

The owner or guest will be financially responsible for any and all damages to the resort property caused by their service animal.